

# "MegaBit Minute"

MegaBit Consulting, Inc.  
Technology Newsletter by Jason Stenvold

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## Welcome !

I provide businesses with personal, expert technology support. Call anytime for help with computers, email, web sites, internet connections, routers, firewalls, wireless access .... anything to help you run your business efficiently.

### *Fun Quote for Today*

"A computer once beat me at chess, but it was no match for me at kick boxing."

## Tips-n-Tricks

Here are some of my favorite go-to web sites. Some are informative, some a just fun:

Ever get a phone call from a different state, so you don't pick up, but want to know what state it is? Here's a quick 'area code' lookup site: <http://www22.verizon.com/areacodes/>

Listen to Police/Fire/Emergency scanners, from every state, through your computer:

<http://www.radioreference.com/apps/audio/>

Find out tons of info about domain names, IP addresses and email addresses: <http://iptools.com/>

Listen to Radio Stations online: <http://www.pandora.com>

See how fast your Internet Speed is:

<http://integra.net/speedtest/>

## Customer Corner

**What's it like to be Jason at work?!** Here's a peek into one of my typical support calls.

### **"Opening Word or Excel files takes a long time"**

When the user double-clicks a Word or Excel file, it takes over 30 seconds to open the file. When your sitting there, watching nothing happen, it seems like 30 minutes until the file opens :o)

Sometimes, misbehaving antivirus/antispysware software will cause these delays, so I uninstalled the antivirus/antispysware software, but that didn't fix the delay. Thinking the 'registry' might be to blame, I ran Registry 1st Aid, found and fixed over 1,000 invalid registry entries, but that still didn't fix it. On the plus side, the PC now runs faster :o)

I now turn to my good friend Google and research the problem. Turns out is has to do with something called DDE. This is old technology carried over from Office 2003. This PC had been upgraded to Office 2007, from Office 2003. The weird thing is, I have other PC's that have been upgraded, but they don't have this issue. I changed the 'File-Open' parameters under 'File Types' -

added "%1" to the end of the command line and unchecked 'use DDE' in the advanced properties dialog. There is a dramatic change - the files now open instantaneously!

Office files now open super-fast! **Customer Happy - Me Happy :o)**

### Fun Stuff

**Having a rough day?** Click these links to make it all better :o)

[Top 5 Best Baby Laughs](#) - guaranteed to make you giggle

[Slow Motion Dogs](#) - very cool

[Game: Continuity](#) - once you get the hang of it, it's addictive

[How NOT to put a semi back on its wheels!](#)

### Newsletter Archives

Missed a previous Newsletter? Click the month below to view them. They can also be found on my website, [megabitconsulting.com](http://megabitconsulting.com)

[2010-03](#) ~ [2010-02](#) ~ [2010-01](#) ~ [2009-12](#) ~ [2009-11](#)

I specialize in supporting small/medium businesses. Please consider passing my info on to a friend or neighbor. **Personal referrals** are the best possible way to expand a business and I appreciate being able to support your computers!

Sincerely,



Thank you for being a MegaBit Minute subscriber. No trees were killed in the sending of this message, but a large number of electrons were terribly inconvenienced.

### Jason Stenvold

MegaBit Consulting, Inc.

(612)-865-6499

<http://megabitconsulting.com>

*"The highest of distinctions is service to others."*

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